

Proposed Conditions

I wish to endorse the conditions submitted to the committee by Esther Chan, Licensing Inspector, and additionally propose the following conditions (and some amendments):

General

12: No entry or re-entry shall be permitted after 00:00 hours on Thursday, Friday and Saturday, save for up to 8 (eight) smokers who remain within the designated smoking area on Kilburn Lane between the hours of 00:00 hours and 01:30 hours.

Training

15: All staff and door supervisors shall undergo induction training and refresher training at least once every three months to the effect that their duties include monitoring and taking reasonable steps to control the behaviour of customers in the smoking areas and in the immediate vicinity of the premises, including Regent Street, so as to prevent nuisance to neighbours. The training shall be documented and a record thereof shall be maintained on the premises and produced to an officer of the licensing authority upon request.

Door Supervisors

16: Door supervisors are to remain on site until all customers have been cleared from the premises and dispersed from the surroundings.

17: On Thursday, Friday and Saturday there shall be a minimum of 5 (five) SIA door supervisors on duty from 9pm.

18: Ground floor rear garden:

- a) Prominent notices will be displayed in the ground floor garden area requesting customers to respect neighbours.
- b) Notwithstanding condition 13, on Thursday, Friday and Saturday nights there will be a maximum of 15 persons permitted into the ground floor rear garden area after 23:00 hours.
- c) On Thursday, Friday and Saturday night after 11pm, the ground floor rear garden area shall be continually supervised by a door supervisor located in the garden area to control noise nuisance to neighbours.
- d) On Thursday, Friday and Saturday night, the ground floor rear garden area shall be closed to all customers at 01:30a.m.
- e) The premises licence holder shall install and maintain an acoustic screen above the wall on the Regent Street boundary of the premises to the satisfaction of the Environmental Health Authority. Please provide details of the proposed construction and appearance including materials.

19: First floor emergency fire escape

- a) The first floor emergency fire escape shall not be used by customers except in an emergency.
- b) The first floor emergency fire escape shall not be used by staff during opening hours or after closing except in an emergency.
- c) A prominent notice shall be placed on the door to the fire escape stating that the door is for emergency use only.

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- d) The conservatory bar shall be continually staffed from 20:00 hours whenever the room is open to members of the public.

20: Winding down

- a) The premises licence holder shall implement a winding down policy whereby for the final 30 minutes of the night there is staggered closure of each of the rooms within the venue. During the winding down period, the music level shall be lowered, lights shall be raised, customers shall be asked to leave the venue quietly and shall be assisted, if necessary, with travel arrangements.
- b) The terminal hour for the retail sale of alcohol for consumption on or off the premises shall be:
- Sunday - 23:00 hours
 - Monday to Wednesday - 23:30 hours
 - Thursday to Saturday - 01:30 hours

21: Front smoking area

On Thursday, Friday and Saturday night, the front smoking area shall be closed at 01:30 hours. Those wishing leaving to smoke may not be re-admitted.

22: Supervision of frontage:

- a) On Thursday, Friday and Saturday after 22:00 hours an SIA registered door supervisor shall be given the position of taxi Marshall. The taxi Marshall shall be clearly identifiable as such and shall be responsible for the management of arrival and dispersal of customers by taxi or minicab, and discouraging use of horns, double-parking, and use of Regent Street for pick-up and drop-off. This person to be distinct from the persons described in 22(b), 22(c) and 22(d).
- b) On Thursday, Friday and Saturday after 01:00 hours, a duty manager shall be positioned outside the premises with the sole responsibility of helping with quiet egress and dispersal. This person to be distinct from the persons described in 22(a), 22(c) and 22(d).
- c) On Thursday, Friday and Saturday after 22:00 hours, a steward shall be positioned at the junction of Kilburn Lane and Regent Street to deter unnecessary ingress into Regent Street and to discourage any misbehaviour. This person to be distinct from the persons described in 22(a), 22(b) and 22(d).
- d) On Thursday, Friday and Saturday after 01:00 hours an SIA registered door supervisor shall also be positioned at the said junction to deter unnecessary ingress into Regent Street and to discourage any misbehaviour. This person to be distinct from the persons described in 22(a), 22(b) and 22(c).
- e) If customers leaving the premises are congregating outside at closing time on any night, a staff member must facilitate the dispersal of these customers to minimise the potential for nuisance to neighbours.

23: A dedicated telephone number for complaints shall be provided to the Kensal Triangle Residents' Association or any other interested residential group and to local residents, and shall be posted in the window of the premises. The Manager or their deputy will carry at all times when on duty a portable telephone linked to this number. Calls to the number must be answered during all operational hours. Any complaints shall be recorded in the incident log and shall be handled and responded to respectfully and helpfully.

24: The premises licence holder shall host a community meeting at least once every three months, at which any issues of nuisance, disorder, and the operation of the premises may specifically be discussed. The meetings shall be minuted and any agreed action points recorded.

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- 25: A tamper-proof noise limiter shall be installed with limits set in accordance with the requirements of the Environmental Health Officer.
- 26: There should be no noise emanating from plant or extractors positioned at the premises so as to amount to a nuisance.